

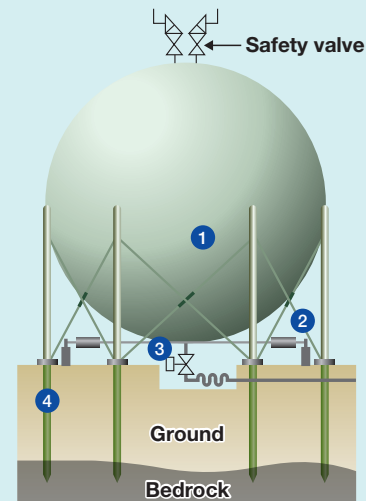
Our high- and medium-pressure gas pipelines adopt materials that are resilient to changes in the ground.

Tokyo Gas Network's high- and medium-pressure gas pipelines adopt weld-joined steel pipes of excellent strength and flexibility, providing a structure that is highly resistant to gas leaks. The superb earthquake-resistance of weld-joined steel pipes proved its superiority in the Great Han-shin-Awaji Earthquake of 1995 and the Great East Japan Earthquake of 2011.

● **Bending test**



Our gas holders incorporate numerous safety technologies.



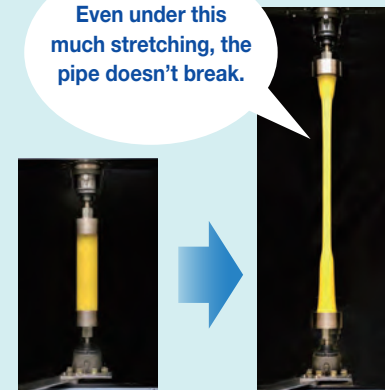
- 1 Multiple steel sheets are joined together for a solid, stable structure.
- 2 Oil dampers (attenuators) absorb shaking.
- 3 Emergency shutoff mechanisms can be operated by remote control.
- 4 Earthquake-resistant design uses piles driven deep into the hard bedrock.

Low-pressure gas pipelines are built using highly flexible polyethylene piping.

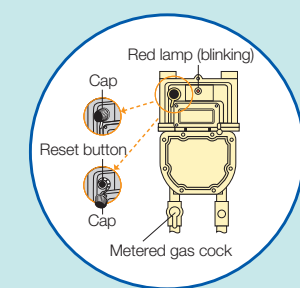
Tokyo Gas Network is switching its low-pressure gas pipelines, used for "last-mile" delivery of gas to homes and offices, to polyethylene pipes, which can stretch enormously without breaking. These pipelines offer exceptional durability as they do not rust from moisture in the earth.

● **Stretching test**

Even under this much stretching, the pipe doesn't break.



Resetting a Microprocessor Meter (Gas Meter)



When a microprocessor meter senses a gas leak or an earthquake of intensity 5-plus or greater, or a gas-burning device is left on by mistake, such that a large volume of gas is flowing out, it automatically shuts off the gas supply. Afterward, the customer can easily resume gas supply using this simple restart procedure.

*For details, please read the user's manual attached to the meter.

- 1 **Shut off all gas-burning devices.** Don't forget to turn off outside devices, too. (Leave the metered-gas cock open.)
- 2 **Remove the cap** from the reset button. (Some models do not have a cap.)
- 3 **Firmly press** the reset button all the way in, then slowly release it. (The red lamp will light, then start blinking.)
- 4 **Wait about 3 minutes before starting to use the gas.** (During this time the microprocessor is checking to ensure that everything is safe.) When the red lamp stops blinking, it is OK to start using the gas. If it does not stop blinking, perform the procedure again from step 1. (If the gas still does not reset, contact Tokyo Gas Network.)

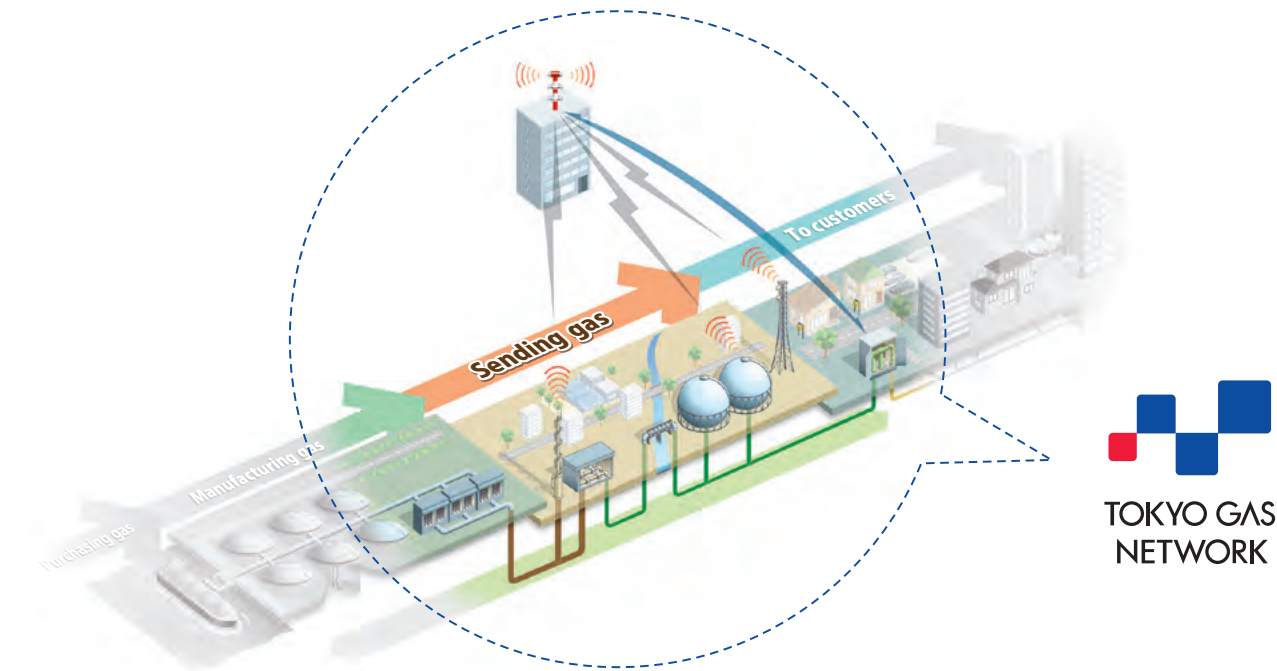
These instructions for resetting the gas can also be found on the Tokyo Gas Network website. (Launched April 1, 2022)

[Tokyo Gas Network website] <https://www.tokyo-gas.co.jp/network/meter/reset/index.html>



Operations of Tokyo Gas Network

Tokyo Gas Network began on April 1, 2022 as a new city-gas operating company.
We at Tokyo Gas Network are committed to ensuring, spreading and expanding the stable supply and security of city gas.



Continuous Efforts to Maintain Safe Gas Usage All Year Around

The demand for city gas fluctuates constantly according to the weather, ambient temperature and time of day. Tokyo Gas Network monitors and forecasts these changes round the clock, adjusting supply volumes and pressures accordingly. By skillfully managing supplies in this way, Tokyo Gas Network ensures that customers can use city gas comfortably 24 hours a day, 365 days a year.



Ensuring Safe and Secure Gas Supply Through Safety Inspections and Other Measures

Tokyo Gas Network is committed to ensuring that customers can use city gas safely and with peace of mind. For this purpose, we maintain and manage the gas-supply equipment and 60,000 km of gas pipelines installed in the Tokyo area with great care. Proactive measures include regular safety inspections, such as patrol monitoring of high-pressure gas pipelines, planned replacement of overaged gas pipelines, inspection of gas pipelines for leaks and regular confirmation of the operation of gas-supply equipment. We also inspect gas pipelines for leaks on customer premises and examine customers' gas usage.



Preparing for Earthquakes and Other Natural Disasters and Striving for Rapid Recovery

To prepare for major earthquakes and other natural disasters, Tokyo Gas Network installs equipment in each residence and building for shutting off gas supply and region-wide systems for remote gas-supply shutoff and recovery. In this way Tokyo Gas Network ensures safe use of gas and rapid restoration of service. In the case of damage to gas-supply systems, Tokyo Gas Network partners with local retailers to restore service as quickly as possible.



Prompt Response in the Event of a Gas Leak

In the event of gas leakage, Gaslight 24, a service with branches throughout all the areas in Tokyo, responds to reports of gas leakage with rapid dispatch to the site of the leakage, quickly examining and detecting the causes and taking effective action. By using of abundant knowledge and experience about gas pipeline, gas cocks and the gas equipment attached to them, Gaslight 24 are available 24 hours a day, 365 days a year to protect customers' safe and secure living.



Achieving Comfortable Living by Spreading the Adoption of City Gas

Tokyo Gas Network is expanding its reach by installing new gas pipelines in areas not yet served by city gas, for customers currently using other fuels and for homes and buildings not yet built. By introducing the use of city gas, Tokyo Gas Network is contributing to customers' comfortable living.



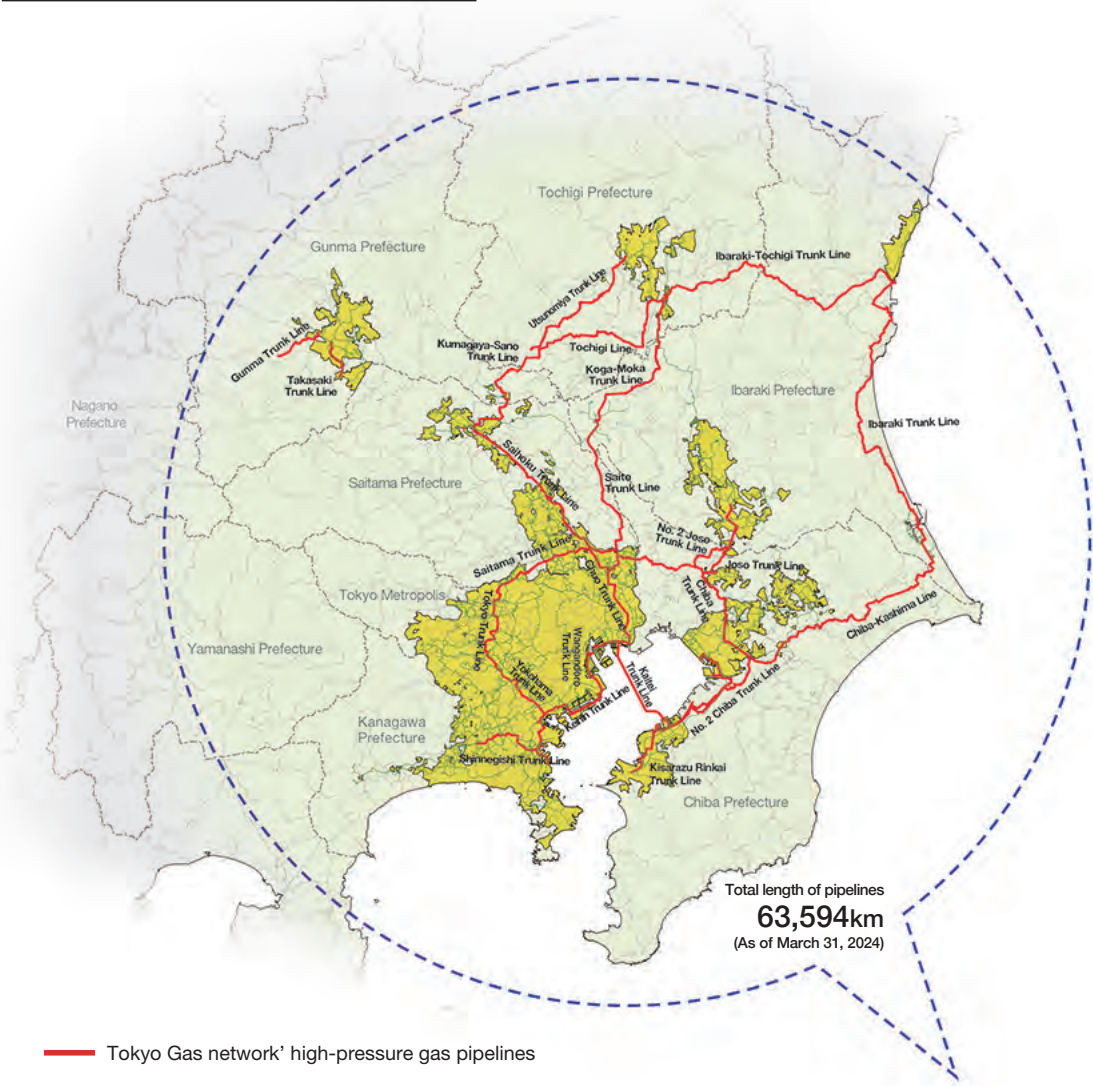
Solving Regional Problems and Contributing to Development

Along with local governments and regional organizations Tokyo Gas Network contributes to the development of local communities. Tokyo Gas Network is spreading the word about the benefits of city gas in terms of the environment, energy efficiency, resilience and more.



Tokyo Gas Network is a gas-pipeline industrial company delivering city gas to customers.

● Pipeline Network and Supply Area



TOKYO GAS
NETWORK

Overview of the Company

Name	Tokyo Gas Network Co., Ltd.
Head office	1-5-20 Kaigan, Minato-ku, Tokyo
Date established	April 1, 2021
Capital	¥10 billion
Ownership structure	100% wholly owned subsidiary of Tokyo Gas Co., Ltd.
Number of employees	3687 (as of March,1 2025)
Field of operations	Gas-pipeline operations

Directors and Internal Auditors Sect. (As of April 1, 2025)

President, Representative Director	Satoru Sawada
Representative Director	Satoshi Tanazawa
Director	Tomoo Imai
Director	Takayuki Genma
Auditor(full-time)	Tomoyuki Yoshioka
Auditor(full-time)	Takeshi Maki

Executive Officer & Commission・In charge (As of April 1, 2025)

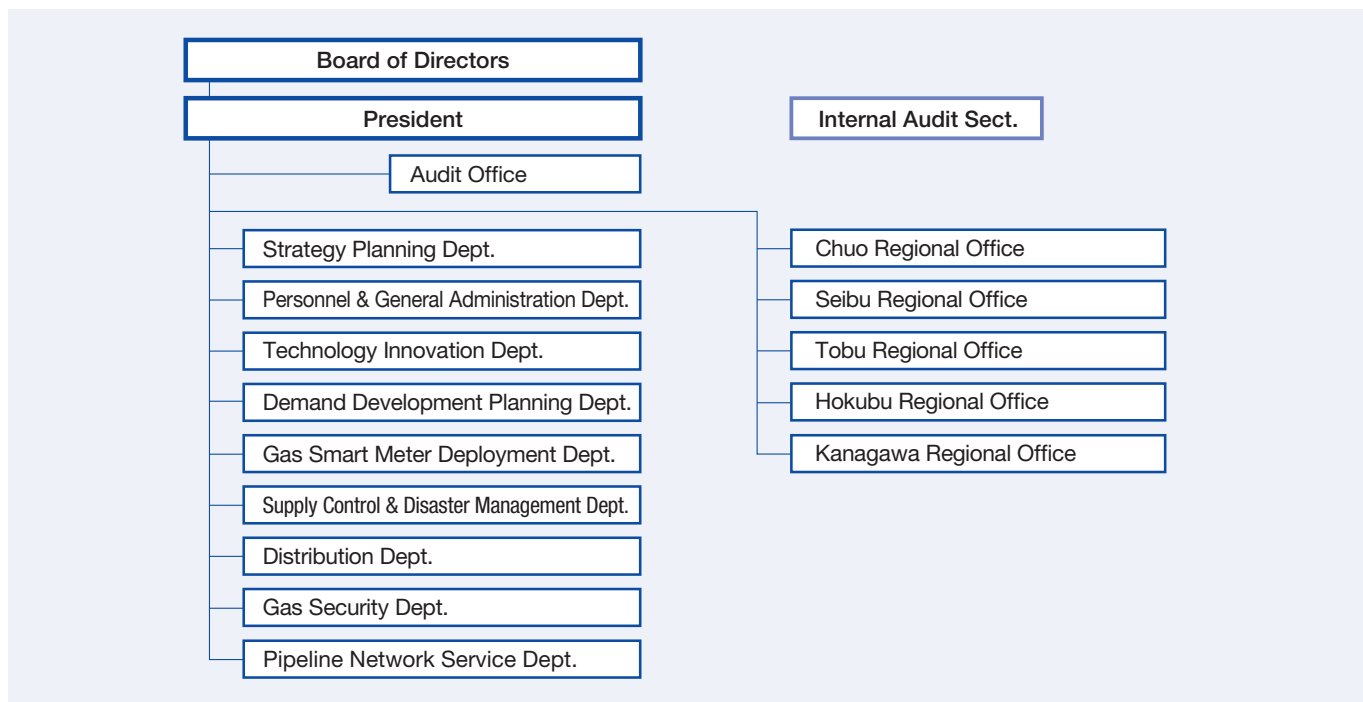
Position	Name	Commission・In charge
President Executive Officer	Satoru Sawada	—
Vice President Executive Officer	Satoshi Tanazawa	Assistant to the President *1 In charge of Support Dept. In charge of Staff Work Reform Promotion In charge of Alliance
Managing Executive Officer	Tomoo Imai	In charge of Regional Office *2 In charge of Business Headquarters Department *3 In charge of Promoting Field Work Reform
Executive Officer	Yasushi Yonemura	Head of Gas Security Dept. In charge of Promoting Business Infrastructure Construction
Executive Officer	Yuri Kano	Head of Pipeline Network Service Dept. In charge of Promoting Diversity・Euity・Inclusion & Belonging

*1 Strategy Planning Dept. Personnel & General Administration Dept. Technology Innovation Dept.

*2 Chuo Regional Office Seibu Regional Office Tobu Regional Office Hokubu Regional Office Kanagawa Regional Office

*3 Demand Development Dept. Gas Smart Meter Deployment Dept. Supply Control & Disaster Management Dept. Distribution Dept. Gas Security Dept. Pipeline Network Service Dept.

Organizational Chart (As of April 1, 2025)



Tokyo Gas Network Co., Ltd.

1-5-20 Kaigan, Minato-ku Tokyo 105-8527