


# Increasing Shared Value

As a public utility, Tokyo Gas delivers “social value” as demanded by the community. In our role as a private-sector company, meanwhile, we also provide increasing “economic value” via the capital and competitive markets. Bringing these values together, we seek to share our values with all stakeholders and achieve sustained growth.

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**Special Feature 2:**  
Three Initiatives for Security, Safety, and Reliability

The Great East Japan Earthquake and tsunami caused damage to a number of nuclear power plants on the Pacific Coast. This has created concerns that the supply-demand balance for power generation may tighten, highlighting the nation’s energy security problem.

In the Special Feature 1 section of this report, the President of Tokyo Gas discusses future growth strategies, investment plans, and the profit appropriation policy. Here, he adopts the standpoint of maximizing value for both society and shareholders, in other words, “shared value,” through the stable supply of energy amid changing business conditions sparked by the disaster.

In Special Feature 2, we discuss natural disaster preparedness, a major element of our social value and a matter of immediate and growing concern for everyone. Specifically, we describe the three pillars of natural disaster preparedness: prevention, emergency, and restoration.

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#### About This Annual Report

This annual report was prepared as a communications tool that helps to foster a better understanding of the Company and to build good relationships with shareholders, investors, and a wide range of other people. In addition to the Company’s operating results and business strategies, it also provides information about matters that are not as readily visible from outside the Company, such as the Company’s philosophy, its approach to the environment and safety, and the features of its operations and markets.

#### Other Tools

**Tokyo Gas Group CSR Report**  
The CSR Report introduces the corporate social responsibilities (CSR) that the Group is fulfilling through its business activities as well as specific initiatives.



**Tokyo Gas Environmental Activities**  
This report introduces the Company’s activities in the area of the environment, which is an important element in all of the Group’s business activities, and introduces the superior characteristics of natural gas and the Company’s initiatives.



[http://www.tokyo-gas.co.jp/csr/index\\_e.html](http://www.tokyo-gas.co.jp/csr/index_e.html)