



Highlights	: Sales D	own, Prof	fit Down	Revised in re	d on Nov	5th.2020 (+/- indic	ate impact on pr	ofit, billion yen	
Net sales	-51.6	Decrease in city gas sales volume from the impact of COVID-19, decrease in city gas unit p resource cost adjustment.							
Operating expenses	+34.9	Decrease in city gas sales volume from the impact of COVID-19, the impact from the decline in cr oil prices, etc.							
Operating profit	-16.6	Decrease in city gas sales volume from the impact of COVID-19, decrease in gross margin from change in city gas unit price due to economic framework assumptions.							
Extraordinary profit/loss	-4.7		profit/loss: FY202			ent loss posted in FY2 nt loss -¥4.7bn	020 1Q.		
				(Unit:	billion yen)				
		FY2020 1	Q FY20191Q	Change	%	Economic framework	FY2020 1Q	FY2019 1Q	
City gas sales volum	e (million m3, 451	MJ) 2,65	6 3,372	-716	-21.2%		107.01		
Electricity sales volu	me (million kWh)	5,23	1 3,865	1,366	+35.3%	Exchange rate (¥/\$)	(-2.26)	(-2.26) 109.90	
(Breakdown)	million kWh, receivin			504	+30.6%		. ,		
* Wholesa	ale, etc. (million kWh	•		862	+38.8%	Crude oil price (\$/bbl)	32.22	71.47	
Net sales		415.		-51.6	-11.0%	cidde on price (4/001/	(-39.25)	, 1.17	
Operating expenses		388.		-34.9	-8.3%		16.6		
Operating profit Segment profit (ope	arating profit + og	27.	4 44.0	-16.6	-37.7%	Avg. air temp (℃)	(-0.1)	16.7	
income of subsidiari		27.	8 45.7	-17.9	-39.2%				
Ordinary profit ⁽¹⁾		28.	48.3	-20.3	-42.1%				
Extraordinary profit	/loss	-4.	7 0.0	-4.7	-	Pension assets	FY	2020 1Q	
Profit attributable to		16.	3 34.9	-18.6	-53.2%				
	rature effect ⁽²⁾	0	.4 0.1	0.3		Investment yield (costs deducted)		2.13%	
items) (city	time lag effect ⁽³⁾ gas + LNG sales)	(-6.9+-0.	.5 +6.7 6) (+5.5++1.2)	-14.2 (-12.4+-1.8)	_	(costs deducted)			
differe	zation of actuarial nces ⁽⁴⁾	0	. 2 -1.9	2.1	_	Year-end assets (billion	yen)	2,630	
Adjusted ordinary p	rofit $(1) - ((2) + (3) - (3)$	+(4)) 34	.9 43.4	-8.5	-19.6%	• • • • • • • • • • • • • • • • • • •			

Both sales and profits decreased in 1Q FY2020.

Net sales were ¥415.6 billion, a decrease of ¥51.6 billion year on year. This was mainly attributable to a drop in city gas sales volume of the gas segment due from the impact of the new coronavirus (COVID-19) and a decrease in city gas unit price due to resource cost adjustment.

Operating expenses totaled ¥388.2 billion, a drop of ¥34.9 billion, also due to a decrease in city gas sales volume from the impact of COVID-19 and the impact from the decline in crude oil prices, etc.

As a result, both operating profit and ordinary profit faced substantial decreases to ¥27.4 billion, down ¥16.6 billion or 37.7%, and ¥28.0 billion, down ¥20.3 billion or 42.1%, respectively.

Extraordinary profit/loss includes an impairment loss of ¥4.7 billion relating to overseas businesses. As a result of the these factors, profit attributable to owners of parent ended at ¥16.3 billion, a decrease of ¥18.6 billion or 53.2% year on year.



City gas sales volume in 1Q FY2020 was 2,656 million m³, down 716 million m³ or 21.2% year on year. This mainly reflected a 475 million m³ decrease in sales volume to power generation customers due to the expiry of a contract with a large customer and a drop in operation owing to the impact of the new coronavirus (COVID-19).

The impact of COVID-19 is also included in the "others" category of residential, commercial and wholesale sales, which we believe is another factor for the drop in sales volume.



Total electricity sales volume in 1Q was 5,231 million kWh, up 35.3% year on year.

Retail electricity sales increased 30.6% year on year due to an increase in the number of customers, while wholesale and other electricity sales volume increased 38.8% on the back of an increase in sales to the wholesale power exchange.

We believe that COVID-19 had an impact in the increase in retail electricity sales as customers stayed at home.

FY2020 1Q Results : Sales and Operating Profit/Loss by Business Segments

vs. FY2019 1Q



			Nets	sales				Operating prof loss of subsidia	
		FY2020 1Q Results	FY2019 1Q Results	Change	%	FY2020 1Q Results	FY2019 1Q Results	Change	%
Gas		284.9	343.0	-58.1	-16.9	27.7	46.2	-18.5	-40.0
	(City gas)	240.8	296.1	-55.3	-18.7	29.8	43.5	-13.7	-31.6
	(LNG sales)	36.1	36.2	-0.1	-0.3	-1.6	2.4	-4.0	-168.5
Elect	tric Power	89.1	72.1	17.0	23.5	2.9	1.9	1.0	49.6
Over	rseas business	11.9	10.9	1.0	9.9	2.7	3.6	-0.9	-23.3
	(equity income of subsidiaries)	_	—	—		0.1	1.5	-1.4	-91.9
Ener	gy-related	72.6	70.5	2.1	3.0	1.4	0.7	0.7	79.8
	(Engineering Solutions)	29.4	26.8	2.6	9.8	0.2	-0.5	0.7	_
	estate ing equity income of subsidiaries)	11.1	11.1	-0.0	-0.4	3.2	3.1	0.1	4.7
Othe (includ	rs ing equity income of subsidiaries)	26.6	26.2	0.4	1.7	1.3	1.2	0.1	10.8
Adju	stment	-80.9	-66.8	-14.1		-11.7	-11.2	-0.5	_
Cons	olidated	415.6	467.2	-51.6	-11.0	27.8	45.7	-17.9	-39.2
	(equity income of subsidiaries)	_	_	_		0.3	1.7	-1.4	-79.1
• "() ga	et sales by business segments inclu Sas" includes businesses in city gas as appliances sales, gas pipe insta he "Adjustment" to operating profi	s, liquefied petrol llation, construct	eum gas, industr ion and credit, et	c. "Others" inclu	des businesses i to individual se	n information pro gments.	ocessing service a		Токус

Slide 6 shows net sales by segment and segment profit, which is operating profit plus equity income/loss of subsidiaries), and changes thereof.

Total segment profit dropped by ¥17.9 billion, which was mainly attributable to a ¥18.5 billion decrease in the gas segment.



The ¥18.5 billion drop in profit of the gas segment mainly reflected a ¥12.4 billion deterioration of the sliding time lag effect and a ¥13.0 billion drop in gross margin due to a decrease in sales volume which included the effect of COVID-19.

In the electric power segment, profit increased by ¥1.0 billion, reflecting an increase in gross margin due to increases in retail customers and sales volume, as well as a drop in retail sales expenses.

In the overseas segment, profit was down ¥0.9 billion. This reflected a decrease in profit at equity method companies carrying out mid/downstream projects.

A rough estimate of the impact of COVID-19 is indicated at the bottom of the box for each segment. Please note that the amount is included in the factors affecting segment profit described for each segment, since it is difficult to single out the impact of COVID-19.



We have decided to present our full year forecast in segment profit. Since the impact of COVID-19 differs between segments, we have calculated the impact in terms of segment based on gross margin and reflected it and the factors for changes from the previous fiscal year to our initial fullyear forecast that was prepared before the impact of COVID-19 emerged.

We have decided to refrain from disclosing forecasts for net sales and profit attributable to owners of parent since they include numerous variable elements and posed difficulty in making consistent estimates from segment profit.



Our full year forecast is ¥75.0 billion, which includes a -¥30.0 billion impact of COVID-19 in addition to factors for changes in segment profit from that of the previous fiscal year.

The figures for cost structure reform, one-time expenses and other profit increase and decrease were those that were estimated at the time of our initial forecast.

Since the impact of COVID-19 is an estimate based on current assumptions and is subject to drastic changes going forward, we have expressed the possibility of change with an arrow.

	(+/- indicate	impact on profit, billion
Item	Main contents	Impact*1
Sliding time lag effect, etc.	 (+) Sliding time lag (+) City gas temperature affect (+) Pension actuarial differences 	Approx. +22.0
Cost structure reform	(+) Rationalization of expenses	Approx. +10.0
One-time expenses	 (-) Data migration expenses due to operation of core system (-) Superannuated assets retirement expenses, etc. 	Approx11.0
Other profit increase and decrease	 (+) Increase in electric power retail sales volume (-) Decrease in sales volume from decline in gas demand from customers switching to other providers (-) Increase in depreciation (-) Increase in new service area development expenses (DX-related expenses, etc.) (-) Decrease in profits on overseas projects, etc. 	Approx22.0
Impact of COVID-19 (※2)	 (-) Decrease in gas sales volume (-) LNG supply and demand adjustment expenses (-) Decrease in profits from business segments other than gas (appliances, construction, hotels, etc.) (+) Postponement and restriction of expenses with the impact of COVID-19 (+) Increase in electric power retail sales volume from more time staying at home, etc. 	Approx30.0

The positive impact of the sliding time lag effect and cost structure reform is expected to be offset by one-time expenses in FY2020 such as data migration expenses as well as a decline in demand for gas, an increase in depreciation, and a decrease in profits on overseas projects. In addition, the impact of COVID-19 depressed profits. As described in the margin, the economic framework from July is crude oil price of \$45/bbl and an exchange rate of ¥110/\$.

FY2020 Full Forecast : Profit/Loss by Business Segments

vs. FY2019 Results

	FY2020	FY2019	Change	%
	Forecast	Results	Change	70
Gas	88.5	102.4	-13.9	-13.6
Electric Power	13.6	10.1	3.5	34.1
Overseas business (including equity income of subsidiaries)	2.4	13.2	-10.8	-81.9
Energy-related	13.2	16.9	-3.7	-22.3
Real estate (including equity income of subsidiaries)	5.6	9.6	-4.0	-42.3
Others (including equity income of subsidiaries)	1.3	5.7	-4.4	-77.5
Adjustment	-49.6	-51.5	1.9	_
Consolidated	75.0	106.7	-31.7	-29.7
Operating profit	73.0	101.5	-28.5	-28.1
equity income of subsidiaries	2.0	5.2	-3.2	-61.4

Although we expect an increase in profit for the electric power business due to an expected rise in the number of retail customers, an increase in operation at the Moka Power Plant and a reduction in operating expenses, we expect more than a ¥10.0 billion drop in profit in the gas segment on the back of an expected decrease in sales volume. In the overseas segment, we expect a profit decrease of around ¥10.0 billion due to impact from the economic framework assumption following a drop in oil prices. Furthermore, we expect a drop of more than ¥10.0 billion from other segments in total, resulting in expected total segment profit of ¥75.0 billion, down ¥31.7 billion year on year.



Reference materials include the trend of crude oil prices and exchange rates, a list of major press releases from April 1, 2020 to July 29, 2020, a list of major overseas projects, and the trend of the number of switches to other electricity and city gas providers.

Gas Gross Margin Sensitivity to Change in Crude Oil Price and Exchange Rate

		I	(Unit: billion yen)		
		2Q	3Q	4Q	Full year
	2Q	-0.1	-0.8	+0.8	-0.1
Period	3Q		-0.1	-0.9	-1.0
Period —	4Q			-0.1	-0.1
npact of (Full year	-0.1 ¥1/\$	-0.9	-0.2	-1.2
npact of (¥1/\$	-0.9 Impact on earnings		
npact of (¥1/\$			
npact of (¥1/\$	Impact on earnings		(Unit: billion yen
npact of (Period	depreciation by	¥1/\$1 2Q	Impact on earnings 3Q	4Q	(Unit: billion yen
	depreciation by	¥1/\$1 2Q	Impact on earnings 3Q +0.3	4 Q +0.2	(Unit: billion yen Full year +0.2

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13



Gas Electric Power (Including ESG)	Launched free solar power system provision service "Zuttomo Solar × Toyota Home" (Apr.20) Tokyo Gas Invests In Principle Power, A Leading Floating Wind Power Technology Company (May.27) Began verification of virtual power plants using Ene-Farm home fuel cells (Jun.1) Tokyo Gas began handling the first effective renewable energy electricity using Feed-in Tariff Scheme for Renewable Energy (FIT) non- fossil fuel energy certificates (Jul.2)
Services (Including ESG)	 Engineering Solutions Establishment of Ekimachi Energy Create (Apr. 7) Establishment of Ryukyu Energy Service LLC. (May 11)*1 Initiation of energy service to the "Kirameki Terrace" redevelopment project at the site of the former Kagoshima City Transportation Bureau using a smart energy network – Providing area energy that is environmentally friendly and disaster resistant (Jul. 1)*1 Initiation of energy service to the Miyazaki Medical Association Hospital (Jul.1)*1 Others Integration of Tokyo Gas Living Engineering Co., Ltd. and Tokyo Gas Remodeling Co., Ltd. (Apr. 6)*2 Tokyo Gas venture Sumilena Co., Ltd. initiates "fixed monthly fees appliances rental services" and implements "Rest HOME" campaign in collaboration with 4 companies, mostly startups (Jun. 17)*3 Completion of Station Tower N of the "msb Tamachi" large-scale joint development project directly connected to the east exit of JR Tamachi Station (Jul. 15)*4
Overseas (Including ESG)	 Establishment of a Subsidiary in the United States and the Acquisition of a 500MW Solar Power Project(Jul.29) Tokyo Gas Acquires Oil and Gas Assets in Louisiana Through Castleton Resources and Takes Majority Interest in Castleton Resources(Jul.29)
ESG	 Tokyo Gas Group's Interim Initiatives Based on the Emergency Declaration(Apr.7) Additional special measures pertaining to gas and electricity bill payments in relation to the 2020 COVID-19 outbreak(Apr.24) Additional special measures pertaining to gas and electricity bill payments in relation to the 2020 COVID-19 outbreak(May.13) Additional special measures pertaining to gas and electricity bill payments in relation to the 2020 COVID-19 outbreak(Jun.24) Conclusion of the "Basic Agreement on Mutual Assistance During Disasters" with Tochigi Prefecture (Jul.3) Additional special measures pertaining to gas and electricity bill payments in relation to the 2020 COVID-19 outbreak(Jun.24)
Finance and shareholder returns	Notice of Posting Extraordinary Loss and Revision to Results Forecast(Apr.23) Announcement of issue of the 58th, the 59th, the 60th and the 61th Domestic unsecured notes (May.22)

(16) **Overseas Projects** () () Area No Country Subject Main Business Participation year Barnett Upstream Shale gas 2013 Eagle Ford Upstream Shale gas 2016 East Texas Upstream Shale gas 2017 0 U.S.A TGES America Downstream Energy Service 2015 North America Birdsboro Power Plant Downstream Natural gas power 2017 Acario Ventures Other Open Innovation 2017 Baiio Downstream Natural gas power 2004 Mexico MT Falcon Downstream Natural gas power 2010 2 Heolios EnTG Downstream Renewable venture 2019 GAS MALASIA Bhd. Downstream City gas 1992 Malaysia 3 GAS MALASIA ENERGY ADVANCE Sdn.Bhd. Downstream Energy Service 2014 Bang bo Downstream Natural gas power 2016 Southeast Asia 🛛 🥝 Thailand GWHAMT Downstream Gas Supply 2018 Downstream District Cooling Solutions and power distribution One Bangkog 2020 6 Vietnam **PVGD** Downstream CNG Supply 2017 6 Indonesia PRA Downstream Gas Supply, Transfer 2017 Darwin Upstream Production, liquefaction and sales of LNG 2003 Pluto Upstream Production, liquefaction and sales of LNG 2008 Oceania 0 Australia Gorgon Upstream Production, liquefaction and sales of LNG 2009 Queensland Curtis Upstream Production, liquefaction and sales of LNG 2011 Ichthys Upstream Production, liquefaction and sales of LNG TOKYO GAS

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Trends in city gas/electricity switching(published data), Number of customers for city gas retail sales(Tokyo gas consolidated)



- Tu	ii deregulatio		market (2017											
	2017.3	2017.6	2017.9	2017.12	2018.3	2018.6	2018.9	2018.12	2019.3	2019.6	2019.9	2019.12	2020.03	2020.06
umber hange)	1,026.9 (—)	1,031.4 (+4.5)	1,028.9 (-2.5)	1,029.6 (+0.7)	1,020.9 (-8.7)	1,018.9 (-2.0)	1,008.9 (-10.0)	998.2 (-10.7)	982.1 (-16.1)	960.7 (-21.4)	940.5 (-20.2)	925.9 (-14.6)	912.9 (-13.0)	904.4 (-8.5)



< Cautionary Statement regarding Forward-looking Statements >

Statements made in this presentation with respect to Tokyo Gas's present plans, forecasts, strategies and beliefs, and other statements herein that are not expressions of historical fact are forward-looking statements about the future performance of the Company. As such, they are based on management's assumptions and opinions stemming from currently available information and therefore involve risks and uncertainties.

The Company's actual performance may greatly differ from these projections, due to these risks and uncertainties which include without limitation general economic conditions in Japan, crude oil prices, the weather, changes in the foreign exchange rate of the yen, rapid technological innovations and the Company's responses to the progress of deregulation.

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