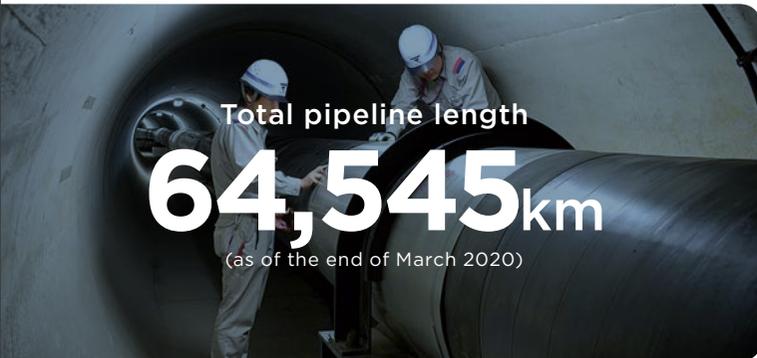




Established in
1885



Personnel (consolidated)
16,591
people
(as of the end of March 2020)



Total pipeline length
64,545km
(as of the end of March 2020)

Providing energy and energy solutions for future lifestyles, society and the earth

The Tokyo Gas Group will explore the future together with you. For 135 years, we have served every single customer, developing our high aspirations towards establishing trust and acting in the public interest. Based on this, we identify issues together with customers, society and our business partners to quickly and flexibly provide energy and solutions.

Management Philosophy

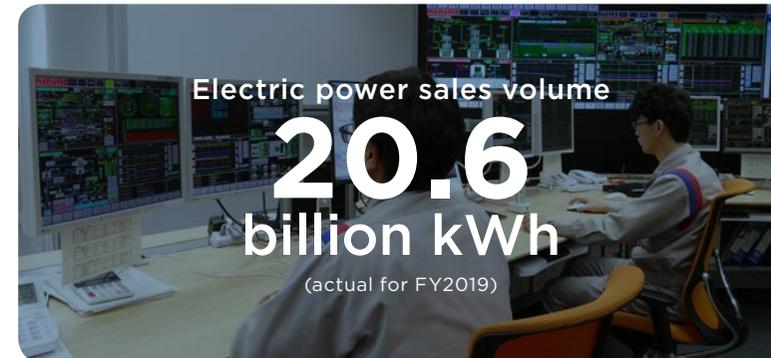


Number of customer accounts
*including those for gas, electricity and services

12.11
million
(as of the end of March 2020)



LNG procurement volume
13.23
million tons
(actual for FY2019)



Electric power sales volume
20.6
billion kWh
(actual for FY2019)

Management Philosophy

As a leading energy company with focus on its natural gas businesses, the Tokyo Gas Group shall actively contribute to create a pleasant lifestyle and environmentally friendly society, maintain and enhance its trust from our customers, shareholders, and society.

Corporate Action Philosophy

- 1** We will continue to grow while maintaining awareness of our company's public mission and social responsibilities.
- 2** We will provide quality products and services, and always endeavor to improve customer satisfaction.
- 3** We will hold ourselves to high ethical standards, and fairly and transparently conduct corporate activities while observing both the letter and the spirit of related laws and ordinances.
- 4** We will contribute to alleviating global environmental problems as a leader in environmental management.
- 5** We will remain keenly aware of our obligations to be a good corporate citizen and work towards the betterment of society by contributing to community activities.
- 6** We will pursue continual innovation to promote a cost effective business approach that is both flexible and resilient.
- 7** We will aspire to build organizations that are based upon the full exercise of and respect for the talents, desires, and creativity of each and every employee.